OPERATIONS

"As a large institution, we found managing our assets to be extremely time consuming. UDT's EndPoint Solutions Operations service helped us increase productivity using an organized asset support and management process designed to meet our unique needs and goals."

SVP & IT Director
Community Bank

Simplify IT management and earn over all of your organization's IT assets.

UDT's EndPoint Solutions are purpose-built for this task. We enable a structured process for asset management and support throughout the entire lifecycle of each asset, delivered as a single service. By removing complexity and relieving the burden from your IT department, you can focus critical resources on organizational core objectives while ensuring optimal EndPoint performance and end-user satisfaction.

CONFIGURE, SECURE, & DEPLOY

UDT takes on the entire lifecycle of your IT assets with a structured process designed to improve operational capabilities. Every single device is configured, secured, and deployed by our team, on-time, and ready-to-go.

ALIGN CRITICAL IT RESOURCES

By taking on asset lifecycle management for you, UDT helps your organization allocate IT resources towards core objectives rather than day-to-day support.
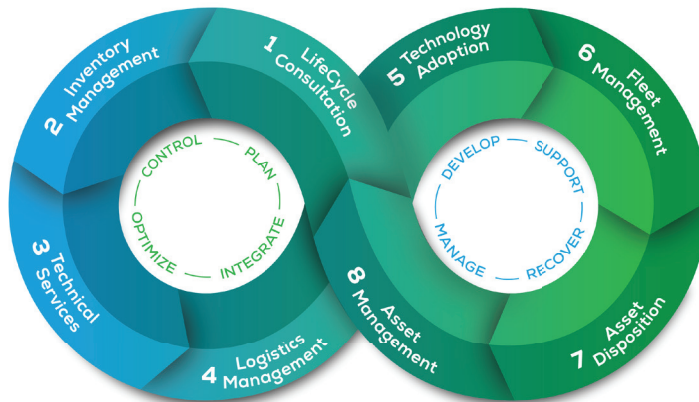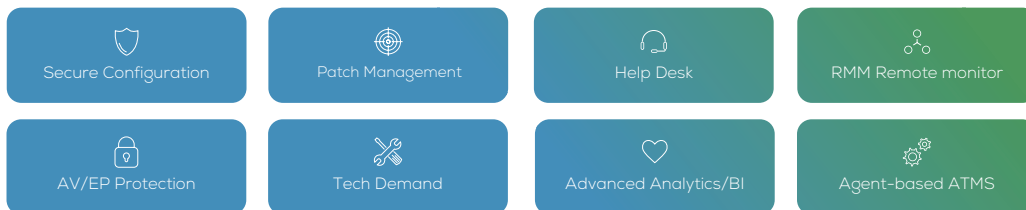
REFRESH & SUPPORT

Keep your devices updated and running at optimal performance by augmenting your refresh and support capabilities through our structured, simplified approach. Control your fleet, lower time-to-support, and improve user-experience for all stakeholders.

How Do We Do It?

We approach these challenges with a lifecycle management services framework aimed at enabling a continuous process that keeps endpoints optimized and protected while ensuring cost-effectiveness, functionality, and seamless adoption of solutions. This Infographic represents the 8-phase process as we've defined it:

The first four phases are a process of planning, controlling, optimizing, and integrating your endpoints, while the second four phases are a process of developing, supporting, recovering, and managing your endpoint devices. We provide additional control, capabilities, and functionalities through our enhanced catalog:

Secure Configuration	Patch Management	Help Desk	RMM Remote monitor
AV/EP Protection	Tech Demand	Advanced Analytics/BI	Agent-based ATMS

This model is designed to give organizations predictable budgets, optimized processes, broader visibility and accountability for their assets, and continuous protection and compliance adherence.